

Resume 1015

OBJECTIVE

Dependable and hardworking professional seeking an opportunity to utilize hands-on production and caregiving experience, offering strong attention to detail, compassion, and a commitment to safety and quality in any work environment

SUMMARY OF QUALIFICATIONS

- Over 8 years' experience providing daily in-home care to patients with a variety of conditions including traumatic brain injury (TBI) and the elderly, including individuals suffering from Alzheimer's, dementia, and cardiac issues in the capacity of a PCA and/or HHA
- Interacts with patients in a compassionate manner, assessing needs, and following through with proper treatments
- Compliant with all patient confidentiality laws and regulations (HIPAA)
- Possesses excellent communication, analytical and problem-solving skills
- Collaborates with nursing staff as needed
- Multi-tasks effectively, learns new systems quickly, and completes all assignments ahead of critical deadlines
- Familiar with using computers, Windows, Internet research, and email
- Energetic, eye for detail, and conscientious worker adapting well to any work setting
- Works well with little or no supervision or in a team environment

PROFESSIONAL EXPERIENCE

04/2026 – Present **Pharmacy Technician**
Walgreens, Niagara Falls, NY

- Assisted pharmacists in preparing, labeling, and dispensing prescription medications accurately and efficiently.
- Provided customer service at the pharmacy counter, answering questions, processing transactions, and helping patients understand pickup procedures.
- Entered prescription information into the pharmacy system while maintaining confidentiality and accuracy.
- Managed inventory by stocking shelves, checking expiration dates, and notifying pharmacists of low-stock or urgent medication needs.

01/2025 – 04/2026 **Assembly** (Temporary)
SPS, Niagara Falls, NY

- Assembled automotive radiators on a fast-paced production line, ensuring all components were properly aligned and secured according to company specifications
- Performed tape line operations, applying materials accurately to protect and secure finished products
- Packaged completed radiators efficiently, preparing them for shipment while maintaining quality standards
- Labeled products correctly to ensure proper identification, tracking, and distribution
- Conducted visual inspections to identify defects and ensure all products met quality requirements before packaging

01/2015 – 3/2023 **PCA**
Independent Living of WNY, Niagara Falls, NY

- Administer bedside or personal care, such as ambulation or personal hygiene assistance
- Prepare and maintain records of client progress and services performed, reporting changes in client condition to manager or supervisor
- Participate in case reviews, consulting with the team caring for the client, to evaluate the client's plan for services
- Care for individuals or families during periods of incapacitation, family disruption, or convalescence, providing companionship, personal care, or help in adjusting to new lifestyles
- Perform housekeeping duties, such as cooking, cleaning, washing clothes or dishes, or running errands
- Instruct or advise clients on issues such as household cleanliness, utilities, hygiene, nutrition, or infant care
- Transport clients to locations outside the home, such as to physicians' offices or on outings, using a motor vehicle

EDUCATION AND TRAINING

PCA Certificate, 2014
Venture Forthe, Niagara Falls, NY

High School Equivalent
Orleans-Niagara BOCES, Niagara Falls, NY